



COMPLIANCE PACKET

Amy Joy Smith, Inc.

Effective Date: February 18, 2026

Privacy Policy

Amy Joy Smith, Inc. (“we,” “our,” or “us”) is committed to protecting the privacy and security of our patients and website visitors. This Privacy Policy explains how we collect, use, store, and protect your information, including mobile communication practices.

Information We Collect

- Name
- Phone number
- Email address
- Mailing address
- Health information voluntarily provided
- Appointment details
- Payment information (when applicable)
- Information submitted via website, phone, text, email, portal, or in person

How We Collect Information

- Website forms
- Phone calls and text messages
- Email communications
- Patient intake forms and agreements
- Secure patient portal submissions
- In-person visits

How We Use Your Information

- Schedule and confirm appointments
- Provide medical and support services
- Maintain medical records
- Communicate regarding care and services
- Send administrative or billing notices
- Process payments

HIPAA Compliance

Amy Joy Smith, Inc. complies with the Health Insurance Portability and Accountability Act of 1996 (HIPAA). Protected Health Information (PHI) is handled in accordance with federal and applicable state laws. We maintain appropriate administrative, physical, and technical safeguards to protect the confidentiality and security of your health information. PHI is disclosed only as permitted or required by law, including for treatment, payment, healthcare operations, or with your authorization.

California Privacy Rights (CCPA/CPRA)

If you are a California resident, you have rights under the California Consumer Privacy Act (CCPA) and the California Privacy Rights Act (CPRA), including the right to:

- Request access to the personal information we collect about you
- Request correction of inaccurate information
- Request deletion of personal information, subject to legal exceptions
- Request information about categories of data collected and disclosed
- Not be discriminated against for exercising privacy rights

To exercise these rights, contact us at 714-782-0042 or admin@amyjoysmithnp.com.

Information Sharing

Customer data is not shared with third parties for promotional or marketing purposes.

We do not sell customer information.

We may share information with trusted service providers strictly for legitimate business purposes necessary to operate our practice (such as secure payment processing or electronic health record systems).

Mobile opt-in and consent information is never shared with anyone for any purpose. Any information sharing referenced in this policy excludes mobile opt-in data.

Contact Information

Amy Joy Smith, Inc.

Phone: 714-782-0042

Email: admin@amyjoysmithnp.com

SMS Terms & Conditions

By providing your mobile phone number and opting in, you consent to receive text messages from Amy Joy Smith, Inc. at 714-782-0042.

Types of Messages

- Appointment reminders
- Scheduling or rescheduling notifications
- Administrative notifications
- Care-related informational updates

Consent is not a condition of purchase.

Message frequency varies.

Message and data rates may apply based on your mobile carrier plan.

Opt-Out Instructions

You may opt out at any time by replying STOP, UNSUBSCRIBE, or QUIT. After opting out, you will receive a confirmation message and will no longer receive SMS communications.

Help Instructions

Reply HELP for assistance.

You may also contact us at 714-782-0042 or admin@amyjoysmithnp.com.

Privacy Statement

Mobile opt-in information is never shared with third parties for marketing or promotional purposes. For additional information, please review our Privacy Policy.